

## ORDERING INFORMATION

- Prices** All prices shown in this Catalogue are in **Canadian Funds**. Taxes are not included and will be charged extra as applicable. **Prices and Specifications are subject to change without notice.**
- Shipping** Prices including packing for shipment by Road or Air Shipment, FOB our Warehouse Dock. Shipping via UPS Ground Service with charges prepaid and added to the invoice unless specified otherwise at time of order. Items in excess of 70kg (154 lbs) will be shipped by truck, please specify your preference and account number if charges to be COLLECT.
- Payment Terms** Net 30 days on approved credit. **VISA®** and **MasterCard®** credit cards, with charges PREPAID, are also accepted.
- Delivery** Many items are stocked in Toronto Warehouse. Stock items will be shipped within 48 hours of receipt of order. For urgent needs we can ship via the fastest method on same-day basis if order is received before 2 pm, Monday to Friday (except Holidays). Items not in Stock will be acknowledged and a firm delivery date will be quoted.
- Warranty** All products supplied by Datacomp Electronics or Datacomp Scientific (Datacomp) carry our ONE YEAR WARRANTY TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP, from the date of shipment to the buyer. Liability under this warranty is expressly limited to repair or replacement of defective products at the option of Datacomp. Products returned for repair or replacement during the warranty period are to be shipped with all shipping charges PREPAID by the Buyer. Consumable items, such as gaskets, bellows, filaments, bearings, etc are not covered by the one year warranty, as they may have a service life of less than one year. If items, such as bellows, fail to give reasonable service for a period of time, as determined by Datacomp, they will be repaired or replaced by Datacomp, at their option.
- Return Policy** Before returning product, for any reason, the buyer must obtain a RETURN AUTHORIZATION (RA) number from our office in Toronto. You may request this RA number by Toll Free Telephone to 877-279-3801, Fax to 416-588-9564 or E-mail to: sales@datacompscientific.com To assist in processing, please include model number, serial number and original purchase date with purchase order number or Datacomp invoice number. We will issue a RETURN AUTHORIZATION Form with shipping details for the return.

**DATACOMP ELECTRONICS INC. # DATACOMP SCIENTIFIC INC.**

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